

# TELEHEALTH

## Patient Information Sheet



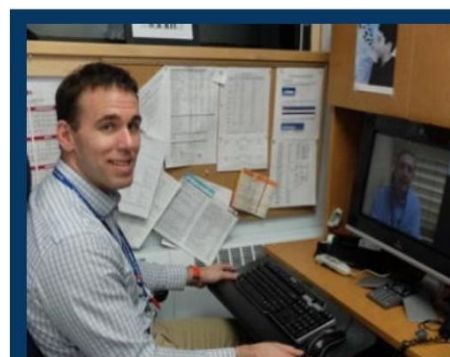
### Benefits of Telehealth

- Telehealth allows you to stay close to your home for your health care appointment.
- Telehealth helps reduce travel time for your appointment, as well as any physical and emotional stress associated with travel (e.g. distance, illness, weather).
- Telehealth can bring previously unavailable health care services to you (e.g. specialty services).

### Your Privacy is Protected

Only authorized health care providers have access to your Telehealth appointment. Your personal information is protected under the *Provincial Personal Health Information Act (PHIA)*. Telehealth appointments occur on a private and secure provincial health information network.

Using videoconferencing telehealth connects you with your health care provider, while you are in a different health care facility. A "Telehealth Video Appointment" is very similar to a face-to-face appointment. You can see, hear and talk to your health care provider.



Dr. Jonathan Greenland, Radiation Oncologist

### What You Can Expect at a Telehealth Appointment

- Upon arrival to the health care facility you will present at registration. It is important to bring your MCP card and the details of your Telehealth appointment.
- A staff member will bring you to a room that has a television and videoconferencing equipment. On the TV, you will see and talk with your provider, who will be at a different location.
- You can speak with each other as though you were in the same room.
- Let someone know if you are uncomfortable or are having difficulty seeing or hearing clearly.
- Recording an appointment is not permitted without the consent of your health care provider.
- If you have questions make sure you ask.
- Your health care provider will let you know of any follow up that may be required following the appointment.
- Your provider may require you to attend your appointment at the health care facility where you are getting your cancer treatments. This will help to make sure that a nurse can give information to your provider about how you are doing with your cancer treatments.



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